HEBREW FREE LOAN SOCIETY 2020 ANNUAL REPORT



ARIANA, Balkan Bites SMALL BUSINESS LOAN BORROWER



THE HEBREW FREE LOAN SOCIETY (HFLS) FOSTERS FINANCIAL STABILITY AND OPPORTUNITY AMONG LOWER-INCOME NEW YORKERS BY PROVIDING ACCESS TO SAFE, AFFORDABLE CREDIT IN THE FORM OF INTEREST-FREE LOANS.



MESSAGE FROM LEADERSHIP

One thing stayed the same in FY20 - HFLS continued to grow, adding hundreds of new borrowers and more than \$2 million in additional loans. In almost every other respect, however, this was an extraordinary year.

Here are some of the things we changed as the Coronavirus swept through the country in early 2020:

- We halted repayments on nearly all of our loans for four months, realizing that the biggest impact we could have on more than 2,000 borrowers was to help them marshal their resources as the economy shut down. This kept an average of \$1,000 in the pockets of our borrowers.
- We launched a new Coronavirus Financial Impact Loan designed to be easily accessible to people struggling with the economic impact of the pandemic. We soon had requests for over \$2 million of these loans from hundreds of lower-income New Yorkers.
- . We stripped down our requirements for guarantors, dropping from our standard of two guarantors for every loan to one or, in some cases, no guarantors.
- . We leaned into small business lending, making dozens of microenterprise loans as lower-income small business owners across the city struggled to hold onto their businesses.
- Together with our partners at UJA-Federation of New York, we distributed over \$1.5 million in scholarships and grants to college students, and we launched a \$20 million fund to provide bridge financing to nonprofits with cash flow challenges caused by late payments on government contracts.

None of this was business as usual for HFLS, and most of it happened in less than four months, from March to June. Buoyed by very generous and rapid support from donors, we pivoted, together with the rest of the city, to respond quickly as new needs continued to emerge. And they are emerging still.

We are proud to present in this annual report a picture of what we accomplished as this organization joined the mobilization against the crushing impact of the Coronavirus on the New York City area in the first several months of the pandemic. This is the Society at its finest, helping people stabilize their lives in times of uncertainty and trouble by mobilizing our assets - the community's assets - in bold and creative ways.

We are far from done with pivots. As the public health and economic impact of the virus continue to dominate our lives, HFLS is working to ensure that our current borrowers can manage their repayment obligations at the same time that we add hundreds of new borrowers in programs aimed at eviction prevention, job training, aid to immigrants and small business relief.

Through all of this, you are our essential partners, and we could not be more grateful for the surge of support. We also could not be more determined to apply all of HFLS's resources, including 128 years of lending experience, to the task ahead.

In hope for better days.



RABBI DAVID ROSENN President & CEO



IAN SHRANK **Board Chair**

LOAN PROGRAMS

IMPACT BY NUMBERS







CORONAVIRUS FINANCIAL IMPACT LOAN PROGRAM

"As a freelance artist, I've experienced many periods of inconsistent income. But this March, I found myself in a completely unprecedented position. I was diagnosed with endometrial cancer at the same time that COVID-19 hit NYC. In an instant, the commissions I depended upon for income were lost. My diagnosis put a financial and emotional burden on an already stressful situation.

Working with HFLS made me feel like I was in safe hands. Their interest-free Coronavirus Loan gave me an important safety net that I couldn't find anywhere else. HFLS was there for me when I needed it most."

- REBECCA CORONAVIRUS FINANCIAL IMPACT LOAN BORROWER

COVID-19 RELIEF

At the onset of the pandemic, the Hebrew Free Loan Society reacted quickly in anticipation of the financial devastation that would happen as a result of a city-wide shut down. From mid-March through June, HFLS provided over \$4 million in COVID relief to lower-income New Yorkers through interest-free loans, suspended loan repayments, and cash grants.

CORONAVIRUS FINANCIAL IMPACT LOAN

In mid-March, the Hebrew Free Loan Society launched the interest-free Coronavirus Financial Impact Loan Program to help lower-income New Yorkers navigate financial challenges caused by the pandemic. The loan program provides interest-free loans of up to \$5,000 with one guarantor for any financial needs related to the outbreak, including lost wages, medical expenses, child care, rent payments, and more. From late March through the end of the fiscal year, HFLS received three times as many loan applications than during the same period in FY19, the majority for Coronavirus Financial Impact Loans.

CORONAVIRUS LOAN REPAYMENT SUSPENSION

Early on in the pandemic it became evident that our current borrowers would be heavily affected by the economic fallout from the coronavirus. HFLS immediately paused four months of loan repayments for more than two thousand current borrowers, keeping an average of \$1,000 in the pockets of lower-income New Yorkerswhen they needed it most. In addition, we instituted a three-month grace period before repayments begin on any and all new HFLS loans from late March forward, which remains in effect today.

WHEN WE LEARNED ABOUT HFLS' RESPONSE TO HELP LOWER-INCOME NEW YORKERS FINANCIALLY MANAGE COVID-19'S DISRUPTION, WE WANTED TO HELP MAKE AN IMPACT. WE INVITED OUR COLLEAGUES, FRIENDS, AND FAMILY TO SUPPORT THIS CAUSE AND TOGETHER WE RAISED OVER \$400,000 THROUGH OUR CORONAVIRUS FINANCIAL IMPACT LOAN FUND."

3,000 **NEW YORKERS** SUPPORTED DURING **A TIME OF CRISIS**

*Between Mid-March and June 30th, \$1.2M was provided to 200 loan recipients through our General Needs, Coronavirus, and Health Care loan programs.

- LEE MASCHLER, JONATHAN CRYSTAL & BRADLEY VAIANA



SMALL BUSINESS LOAN PROGRAM

ELISSING

-

NEW YORK

"In 2019, my brother and I went to The Hebrew Free Loan Society for a Small Business Loan to help expand our business, Bellissimo Hats. Since taking out the interest-free loan, we were able to grow exponentially. Over the course of the last year, we became the personal hatters to many celebrities including Jamie Foxx and Snoop Dogg.

When the Coronavirus hit, like most small businesses, the future of our industry was completely unpredictable. We didn't know if we'd have to temporarily shut down our operations, or how the pandemic would affect us. That's when HFLS provided us with a four-month loan repayment suspension. This allowed us to refocus our business strategy to mostly online sales, and we were able to open a new beautiful state of the art storefront on Kingston Avenue in Brooklyn. I am happy to say that business is still doing well, and we are looking forward to future growth."

— YOSSI, Co-Owner, Bellissimo Hats SMALL BUSINESS LOAN BORROWER **RECEIVED 4 MONTH COVID-RELIEF LOAN REPAYMENT SUSPSENSION**

COVID-19 RELIEF CONTINUED

CORONAVIRUS GRANTS FOR CUNY STUDENTS

In partnership with UJA-Federation of New York and local Hillel Directors, HFLS administered nearly \$400K in cash grants. Grants were provided to students based on financial need and helped them cover an array of expenses including tuition, fees, rent, food, and supplies.

CORONAVIRUS SMALL BUSINESS RELIEF

In response to the growing pressure on small businesses brought on by COVID-19, the Hebrew Free Loan Society expanded its Small Business Loan Program to reach even more lower-income entrepreneurs. In April, HFLS teamed up with The Change Reaction to create the Small Business Relief Fund, which provided interest-free loans to struggling business owners who could not locate guarantors. Since the outbreak, HFLS disbursed a total of half a million dollars in interest-free small business loans. along with nearly \$640,000 in small business loan repayment suspensions.

"

WHEN THE COUNTRY WITNESSED THE HEARTBREAK OF OUR FAVORITE LOCAL BUSINESSES UNABLE TO ACCESS SBA LOANS TO KEEP THEIR DOORS OPEN. THE CHANGE REACTION ESTABLISHED SMALL BUSINESS RELIEF FUNDS TO PROVIDE INTEREST-FREE LOANS TO 'MAIN STREET' BUSINESSES THAT HAVE BEEN DEVASTATED BY THE PANDEMIC," SAID GREG PERLMAN. FOUNDER OF THE CHANGE REACTION. "THE RELIEF FUND THAT WE SET UP AT THE HEBREW FREE LOAN SOCIETY PROVIDED 18 NY SMALL BUSINESSES WITH LOANS TO HELP THEM RECOVER FROM THIS CRISIS WITH LOVE. HOPE AND RELIEF FOR MEMBERS OF THE COMMUNITY. THE CHANGE REACTION IS A PLATFORM THAT DIRECTLY CONNECTS PHILANTHROPIC PEOPLE AROUND THE NATION TO WORKING PEOPLE AND BUSINESSES IN THEIR COMMUNITIES WHO ARE STRUGGLING TO SURVIVE. LAUNCHED IN LOS ANGELES IN 2019. THE CHANGE REACTION HAS PROVIDED MORE THAN 2.000 GRANTS THROUGH 40 GRASS-ROOTS ORGANIZATIONS AND HOSPITALS. CREATING A MOVEMENT THAT IS BEING **REPLICATED IN COMMUNITIES AROUND THE COUNTRY."**

- THE CHANGE REACTION

394 **STUDENTS RECEIVED CASH GRANTS**





2020 EVENTS

STILL WE RISE: NEW YORK CITY RECOVERIES AFTER 9/11 AND COVID-19 WITH DAN DOCTOROFF

On May 13, 2020, HFLS hosted a conversation with Dan Doctoroff, Chairman and CEO of Sidewalk Labs, an Alphabet company. The online event welcomed more than 200 registrants and was moderated by HFLS Executive Director Rabbi David Rosenn with opening remarks provided by Board Secretary Ellen Braitman. Dan shared what New York City's recovery may look like following the pandemic and how this will affect HFLS borrowers and all New Yorkers.

"

IF WE TAKE THE PRINCIPLES OF THE HEBREW FREE LOAN SOCIETY, 'PEOPLE HELPING PEOPLE' AT THE END OF THE DAY, THAT'S GOING TO HAVE TO BE THE MOST IMPORTANT PART OF MAKING IT THROUGH THIS. WE HAVE GOT TO HELP EACH OTHER... AND I THINK THAT'S WHAT NEW YORKERS AT THEIR CORE ARE ALL ABOUT."



- DAN DOCTOROFF

NEXT GENERATION SUMMER BURN WITH JTW FIT

On July 15th, the HFLS Next Generation Steering Committee hosted their second annual Summer Burn, a fitness and HFLS awareness event with Small Business Borrower and Co-Founder of JTW Fit, Jahkeen Washington. Participants sweated it out to an exclusive fitness class and enjoyed a discussion with Jahkeen as he shared his firsthand account of the challenges that small business owners like him faced when COVID-19 hit.



"

JAHKEEN'S STORY OF FACING AND CONQUERING OVERWHELMING ODDS DURING COVID-19 REPRESENTS THE INCREDIBLE DEDICATION OF HFLS SMALL **BUSINESS LOAN RECIPIENTS.**" - ALEX ZAFRAN, NEXT GEN CO-CHAIR

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Thank you to all of the community organizations that help HFLS further its mission to help those in need.

A Time	Ha'Or Beacon Sc
Aaron School	Hadran Academy
Achiezer	
Advocates for Children	The Jewish Board
Agudath Israel of America	The Jewish Cente
The Broadway League	Education (CHUS
CAHAL	Jewish Communit
Catholic Migration Services	Coney Island, Ma Rockaway Pening
Chazaq	Jewish Child Car
CHHAYA Community	Jewish Communit
Development Corporation	of Bensonhurst
COJO Flatbush	Kulanu Academy
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CUNY Hillels	Memorial Sloan
Esusu	Cancer Center
Exceed Network	Men Having Babi
Flatbush Community Fund	Mishkan Yechesl
Footsteps	Neighborhood Tr
Gesher Yehuda	Financial Partner
Greenpath Financial Wellness	New Economy Pr

"

WHEN BROADWAY WENT DARK, AND WORKERS NEEDED A FINANCIAL , BROADWAY LIFELINE, HFLS WAS THERE. HFLS REACHED OUT IMMEDIATELY TO GET THE WORD OUT ABOUT THEIR CORONAVIRUS LOANS TO HELP NEW YORKERS WHO LOST THEIR WAGES. AT A TIME WHEN MANY IN THE BUSINESS DIDN'T KNOW WHERE THEIR NEXT PAYCHECK WAS GOING TO COME FROM, HFLS WAS THERE REMINDING EVERYONE THAT THEY COULD BE COUNTED ON WHEN HELP WAS NEEDED MOST."

- THE BROADWAY LEAGUE

chool	New York City Small Business Services
у	New York Lawyers for the Public Interest
rd	New York Legal Assistance Group
ter for Special SH)	New Yorkers for Responsible Lending
ity Councils of Greater	Ohr HaYashor
larine Park, the	Shefa School
nsula, & Staten Island	Shorefront YM-YWHA
re Association	Sinai Schools
ity House	Small Business Development Centers at Baruch College
у	and Pace University
bl	Start Small Think Big
ty	The Jewish Board
	The Jewish Entrepreneur
son JCC Manhattan	Touro College
Kettering	UJA-Federation of New York
bies	United Jewish Organizations of Williamsburg
skel	Westchester Jewish Community Services
rust ers	Westchester Jewish Council
Project	Yeshiva Ohr Torah
IUJECI	ICONIVA UNI TUTAN



GENERAL NEEDS LOAN PROGRAM

"As the mother of a newborn baby and a nursing student, I wasn't able to hold a full-time position. My husband worked 3 jobs just to support us, but even that couldn't keep us from accruing high-interest debt.

When I finally became a nurse this June, we knew we had to get out from under our debt.

I remembered the Hebrew Free Loan Society from when I served as a guarantor on a friend's loan. I applied and was approved quickly. The loan helped us pay off our high-interest debt. Thanks to HFLS, my family is finally getting ahead of its finances."

— YULIYA GENERAL NEEDS LOAN BORROWER

.6M **PROVIDED FOR NEW** YORKERS IN NEED

449

GENERAL

NEEDS LOANS

40% **OF AMERICANS** HAVE \$400 OR LESS IN THEIR SAVINGS

STATEMENT OF ACTIVITIES

For the Year Ended June 30th

CONTRIBUTIONS, GRANTS & INCOME Contributions & Grants Program and Administrative Fees Investment Income HFLS Reserves

TOTAL REVENUES

OPERATING EXPENSES

EXCESS OF REVENUES OVER EXPENSES

NET ASSETS, END OF YEAR**

**Including Loans Receivables

ANALYSIS OF LOAN ACTIVITY For the Year Ended June 30th

OF LOANS ISSUED LOANS ISSUED **\$ OF LOANS OUTSTANDING (AT JUNE 30TH)** 99.9% repayment rate for the years ended June 30, 2019 and 2020

*These figures are currently being audited

LENDING MORE **EACH YEAR**

2017 \$11.3M

Every \$1 donated mobilizes \$8 in interest-free loans.





Fiscal Year	2020*	2019
	2,193,500	1,548,000
	383,500	235,000
	24,000	444,000
		45,000
	2,601,000	2,272,000
	2,221,000	2,272,000
	380,000	
	22,297,500	21,342,000

Fiscal Year	2020*	2019
	1,297	1,030
	17,872,000	15,713,000
	19,663,000	16,562,000
and 2020		



DONORS This list reflects donor support from July 1. 2019 through June 30, 2020. *Indicates capital loan

We extend our sincerest gratitude to our HFLS supporters whose generosity continues to stabilize and strengthen the financial lives of thousands of lower-income New Yorkers.

Kantor Foundation, Inc.

\$1M+

The Estate of Svbvl R. Golden Jewish Communnal Fund Martin Oliner*

\$100.000-\$999.999

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