

IMPACT REPORT JULY 1, 2021 – JUNE 30, 2022

MELODY, ELI, AND MAGGIE Special Education Loan Borrowers



JULY 1, 2021 – JUNE 30, 2022 \$23.7M LOANS DISBURSED 1,425 LOANS MADE 1,332 HOUSEHOLDS SUPPORTED

THE HEBREW FREE LOAN SOCIETY ADVANCES ECONOMIC STABILITY AND **OPPORTUNITY FOR LOWER-INCOME NEW** YORKERS WITHIN AND BEYOND THE JEWISH COMMUNITY BY MAKING SAFE, **AFFORDABLE INTEREST-FREE LOANS.**

MESSAGE FROM LEADERSHIP

2022 brought a mix of challenges to lower-income working people in the New York City area, and the Hebrew Free Loan Society (HFLS) experienced a surge in demand for affordable credit. The end of pandemic-related government supports coincided with historically high inflation and a deeply uneven recovery, leaving many in our community scrambling to gain their financial footing.

HFLS responded by reaching out to community-based organizations throughout the area we serve, asking where the needs were most intense and how HFLS could help.

Ultimately, we focused on increasing access to our General Needs Loan Program, which offers interest-free loans of up to \$7,500 for any purpose. Most borrowers use this loan to alleviate unexpected expenses or dips in income that their savings are insufficient to address. Last year, HFLS made nearly 900 General Needs Loans, up from 564 the previous year. We added more than \$3.3 million to our General Needs Loan pool, and we are expecting this to be our fastest growing program in the coming year as well.

Another main focus was lending to small business owners. Helping businesses survive and grow has a multiplier effect: Not only do lower-income entrepreneurs build their income and wealth, but they also tend to hire locally, giving an economic boost to their neighborhoods. HFLS provided interest-free loans to 112 small business owners in fiscal year 2022, mobilizing over \$4.2 million to support a diverse array of businesses including restaurants, barber shops, clothing stores, and gyms. As banks tighten credit and interest rates remain high, making it even harder for lower-income business owners to manage the challenges of a volatile economy, HFLS remains a uniquely powerful tool for small business growth.

2022 was also a year of innovation for HFLS. In the second half of the year, we developed a set of new programs and collaborations in response to urgent needs. This included a **debt consolidation program** operating in collaboration with financial counseling organizations, and loans to help Ukrainians seeking refuge from war to rebuild their lives in a new country. Thanks to community consultation and collaboration, these new programs have been exceeding expectations.

130 years ago, HFLS was founded on core values of dignity, mutual responsibility, and opportunity. These values continue to guide us as we continue to translate the ancient Jewish practice of interest-free lending into the American context. This impact report offers a rich sense of how HFLS took up that task last year. Thank you for being part of this remarkable community resource.



IAN SHRANK

Board Chair

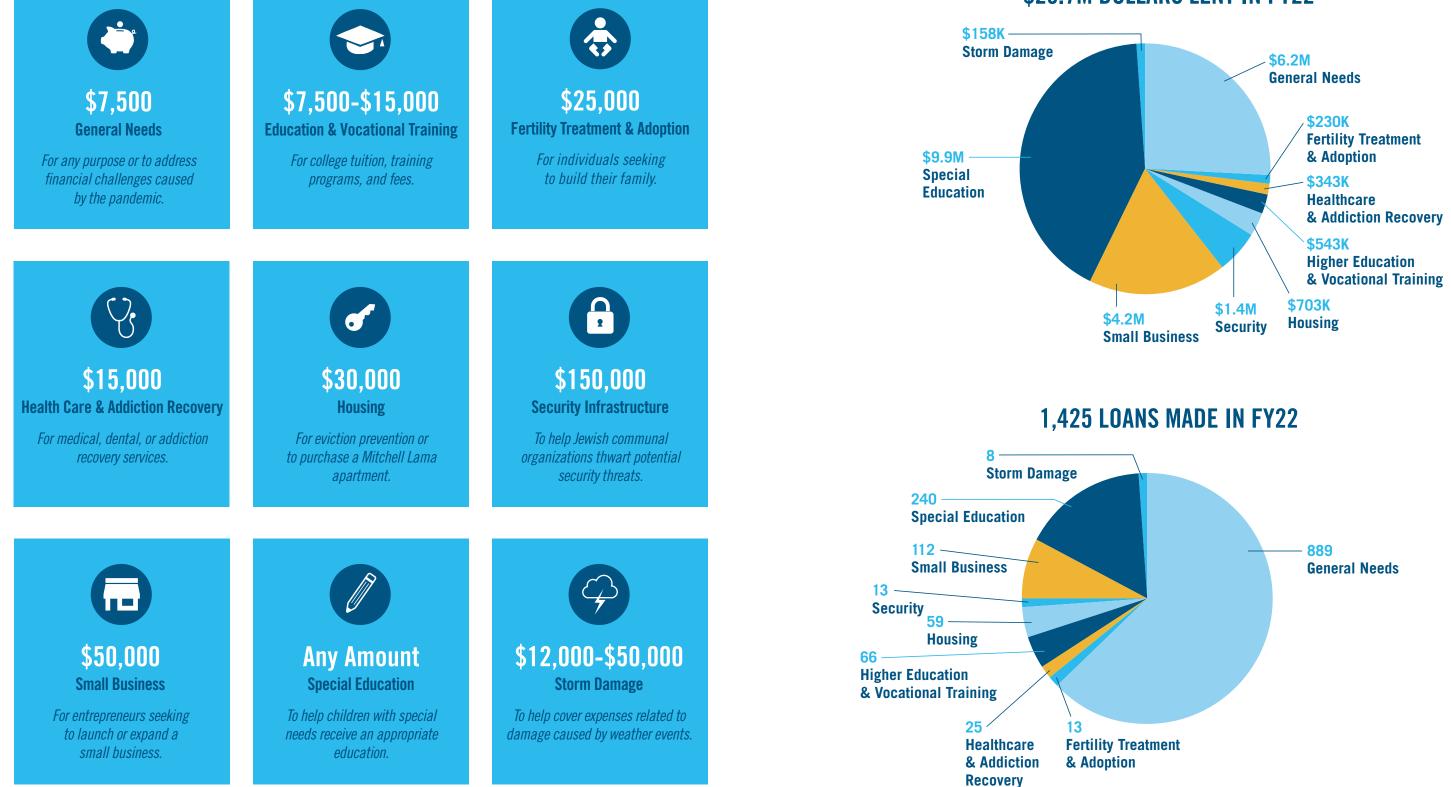


RABBI DAVID ROSENN President & CEO

LOAN PROGRAMS

IMPACT BY NUMBERS

\$23.7M DOLLARS LENT IN FY22





PROVIDING Hope

For 130 years, HFLS has been a lifeline for New Yorkers facing all kinds of financial challenges and crises. Thanks to the support of our generous community, HFLS is able to be flexible when unprecedented or unexpected events occur: Recently, HFLS launched a program providing loans of \$10,000 to help Ukrainian new arrivals cover the costs of housing, resettlement, and vocational training.

When the war in Ukraine erupted, HFLS worked with organizations throughout the NYC area to make its General Needs Loan, typically a resource for emergency expenses or basic needs, available to Ukrainian-Americans desperate to provide financial support to loved ones fleeing Ukraine.

GENERAL NEEDS LOANS IN FY22

\$6.2M PROVIDED TO INDIVIDUALS FOR EMERGENCIES AND BASIC LIVING EXPENSES

> 889 LOANS TO SUPPORT NEW YORKERS DURING A TIME OF NEED



"WE ARE SO GRATEFUL FOR OUR GENERAL NEEDS LOAN, WHICH HELPED US SUPPORT MY HUSBAND'S PARENTS WHILE THEY WERE FLEEING UKRAINE. THANKS TO HFLS OUR FAMILY IS NOW TOGETHER AND SAFE."



MAKING **DREAMS COME TRUE**

In response to the enormous pressure that the pandemic imposed on small businesses, HFLS expanded its microenterprise lending to reach more lower-income entrepreneurs than ever before. In FY22 HFLS disbursed more than double the amount of dollars to small business owners compared with FY20, and assisted more entrepreneurs with funding than ever before. To target minority- and women-run business owners, HFLS partnered with Valley National Bank to create a higher-risk fund to provide capital to qualified Small Business Loan applicants who could not secure guarantors.

SMALL BUSINESS LOANS IN FY22

\$4.2M IN BUSINESS LOANS **112** ENTREPRENEURS SUPPORTED

"THANKS TO HFLS I WAS ABLE TO GROW MY BUSINESS WITHOUT TAKING ON MORE HIGH-INTEREST DEBT. NOW, I CAN FOCUS ON MY RECIPES AND EXPAND MY CAFÉ TO SERVE **EVEN MORE NEW YORKERS."**

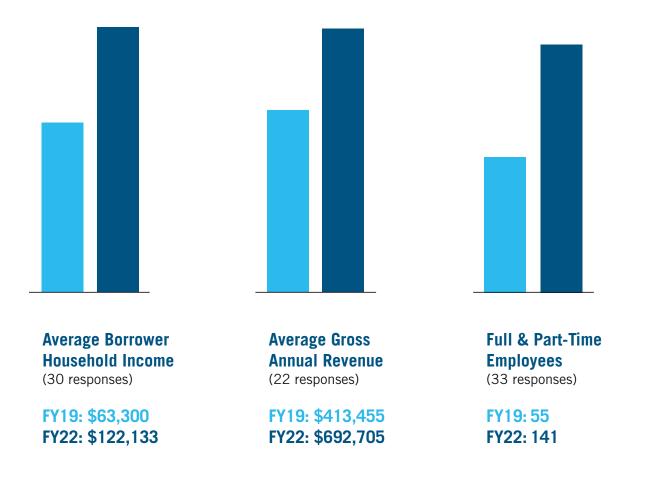
- GAUTIER **CO-OWNER, L'APPARTEMENT 4F** SMALL BUSINESS LOAN BORROWER

III

HFLS SMALL BUSINESS OWNERS: THREE YEARS LATER

Every year, HFLS surveys Small Business borrowers who received a loan three years prior in an effort to measure the loans' impact on their businesses and income. In FY 2019, HFLS made loans to 45 small business owners, 33 of whom participated in the survey. All of these borrowers are repaying their loans, and all but one of their businesses made it through the pandemic and are still operating.

The results of the 2022 survey are impressive, showing an across the board increase in income, revenue, and hires. The graphs below compare the averages of the 33 business owners who answered the questions at intake with the averages of our collected answers from the survey. (Not everyone felt comfortable answering every question, and that is noted in the data.)



COMMUNITY PARTNERS

Thank you to all of the community organizations that help HFLS further its mission to help those in need.

A Time Aaron School Achiezer Advocates for Children African Communities Together Agudath Israel of America All Our Kin Amudim Apple Bank Bedford-Stuyvesant Restoration Corporation (Restoration Plaza) Broadway League Bronx Chamber of Commerce CAHAL Carver Bank Catholic Migration Services Center for Urban Community Services The Change Reaction Chazag CHHAYA Community Development Corporation **COJO** Flatbush Commonpoint Queens Commonwealth Community Chest South Shore **Community Healthcare Network** Concord Rusam Credit Builders Alliance **Crown Heights Young Entrepreneurs CUNY Hillels** Eis Laasois Esusu Exceed Network FinEQUITY



Leon Mayer Fund Lev Uvois Manhattan Borou - Mark Levine Marlene Meyersor Memorial Sloan K Cancer Center Men Having Babi Metropolitan Cour

- MARK LEVINE.

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Cancer Center Men Having Babies	
Metropolitan Council	Yad Michael

COMMUNITY PARTNER SPOTLIGHT

"THROUGH OUR MANHATTAN SMALL BUSINESS BOOSTER LOAN **PROGRAM PARTNERSHIP WITH HFLS, WE'VE PROVIDED** \$425,000 IN INTEREST-FREE LOANS TO LOWER-INCOME SMALL **BUSINESS OWNERS WHO STRUGGLED TO RECOVER FROM THE** PANDEMIC AND COULD NOT ACCESS COMMERCIAL CREDIT."

MANHATTAN BOROUGH PRESIDENT



SUPPORTING Families

HFLS Adoption and Fertility Treatment Loans provide funds to individuals looking to grow their families. These loans are often a last resort for families, giving them hope and peace of mind at a time they need it most.

In the past 10 years, HFLS has provided \$1.7 million to over 100 families, helping them to expand and grow.

ADOPTION & FERTILITY TREATMENT LOANS IN FY22





"THE ADOPTION PROCESS CANBE INCREDIBLY EXPENSIVE.DURING THE WORST OF THEPANDEMIC, OUR HOUSEHOLDINCOME DECREASED. HFLS'SADOPTION LOAN PROGRAMPROVIDED US WITH THERESOURCES AND STABILITYWE NEEDED TO ADOPT OURBABY GIRL, NOA."

- ALIZA & BRANDI ADOPTION LOAN BORROWERS

BRIDGING THE GAP

With your support, we are providing families with the opportunity to access an appropriate specialized education for their special needs children.

SPECIAL EDUCATION BRIDGE LOAN IN FY22

\$9.9M IN BRIDGE LOANS TO SUPPORT SPECIAL **EDUCATION EXPENSES**

> 240 LOANS PROVIDED **TO FAMILIES**

program, but a repayment reduction program, thus extending the term of their loans.

To assess the impact of this unusual move, HFLS collaborated with Commonwealth, a national non-profit that builds financial security and opportunity for financially vulnerable people through innovation and partnerships. The year-long study* confirmed that reducing borrowers' monthly expenses allowed them to increase their emergency savings, laying a foundation for improved long-term financial stability. The impact on the percentage of borrowers who were able to save regularly was significant nearly doubling from 7% to 13%.





86% agreed or strongly agreed that the payment reduction made it easier for them to pay down their other debts.

77% agreed or strongly agreed that the reduction increased the likelihood that they would be able to fully repay the loan.

"WHEN OUR DAUGHTER WAS DIAGNOSED WITH AUTISM, HFLS HELPED US PAY THE TUITION AT A SCHOOL THAT WAS **EQUIPPED TO ADDRESS HER NEEDS. THE PROCESS WAS EASY** AND SEAMLESS, AND WE FELT SUPPORTED THE ENTIRE TIME.'

– MELODY & ELI SPECIAL EDUCATION LOAN BORROWERS **RENT ON HAND SHOULD I EVER NEED IT."**

This study was made possible with support from the Robin Hood Foundation's Mission Investment Fund and the Charles and Lynn Schusterman Family Philanthropies.

FINDING FINANCIAL RELIEF: COMMONWEALTH RESEARCH STUDY

At the end of 2020, HFLS halved monthly loan repayments for 200 borrowers, giving them much-needed financial relief as they struggled through the economic pain of the pandemic. This was not a loan forgiveness



86% agreed or strongly agreed that the loan payment reduction increased their ability to make payments on time.

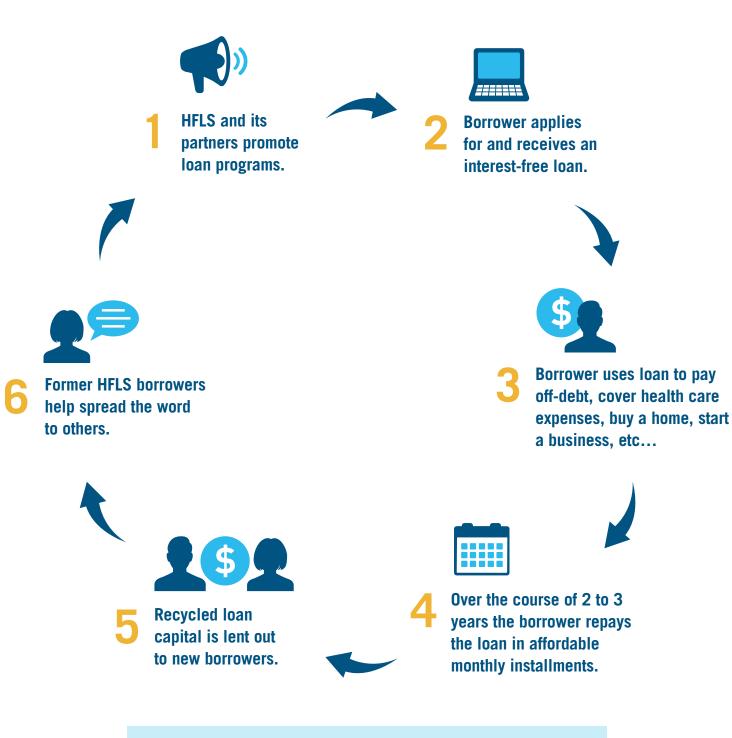


68% reported that their financial situation became significantly better in the months after receiving the loan.

"I HAVE BEEN ABLE TO KEEP SOME MONEY IN MY SAVINGS ACCOUNT FOR THE FIRST TIME IN A VERY LONG TIME. I SUSPECT IT WILL NOT BE LONG UNTIL I HAVE AN EXTRA MONTH'S

- FEMALE BORROWER, AGE 47, \$150 MONTHLY PAYMENT REDUCTION, ON IMPACTS AFTER FIVE MONTHS' REDUCTION

LIFE CYCLE OF AN INTEREST-FREE LOAN



WITH A REPAYMENT RATE OF 99.9%, EACH DOLLAR IS RECYCLED MANY TIMES OVER.

STATEMENT OF ACTIVITIES

Fiscal Year 2022 (July 1, 2021 - June 30, 2022)

CONTRIBUTIONS, GRANTS & INCOME

- Contributions & Grants
- Program and Administrative Fees
- Investment Income

TOTAL REVENUES OPERATING EXPENSES EXCESS (DEFICIT) OF REVENUES OVER EXPENSES NET ASSETS, BEGINNING OF YEAR* NET ASSETS, END OF YEAR* * Includes loans receivables

ANALYSIS OF LOAN ACTIVITY

NUMBER OF LOANS DISBURSED AMOUNT OF LOANS DISBURSED AMOUNT OF LOANS OUTSTANDING

LENDING MORE EACH YEAR

EVERY \$1 YOU **DONATED TO HFLS MOBILIZED \$10 IN INTEREST-FREE LOANS.**

	FY22	FY21
	\$2,464,000	\$2,469,500
	\$430,500	\$335,000
	\$32,500	\$24,500
	\$2,999,500	\$2,944,500
	\$2,951,500	\$2,949,000
5	\$48,000	(\$4,500)
	\$30,181,000	\$26,253,500
	\$33,601,500	\$30,181,000

FY21	FY22
1,524	1,425
\$18,883,000	\$23,699,000
\$19,649,500	\$25,219,500



THANK YOU TO OUR SUPPORTERS

This list reflects donor support from July 1, 2021 through June 30, 2022. We extend our sincerest gratitude to our Society, whose generosity continues to help HFLS stabilize and strengthen the financial lives of thousands of lower-income New Yorkers.

\$1M+

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"THANKS TO HFLS I WAS ABLE TO REPAIR MY HOME **AFTER HURRICANE IDA FLOODED MY BASEMENT** AND ART STUDIO. I AM **GRATEFUL THAT HFLS WAS** THERE FOR ME WHEN **NOBODY ELSE WAS.**"

- MAGGIE STORM DAMAGE LOAN BORROWER

STORM DAMAGE LOANS IN FY22

\$158K PROVIDED FOR HURRICANE IDA RELIEF

HOUSEHOLDS/BUSINESSES **SUPPORTED AFTER DAMAGE CAUSED BY HURRICANE IDA**



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